

Before money or details change, pause and verify.

Protect settlement funds and trust-account instructions from compromised mailboxes and impersonation.

Your conveyancer or lawyer will never...

- Email new settlement or trust-account bank details without confirming them by phone.
- Pressure you to release settlement funds, a deposit or a trust disbursement urgently from an unexpected message.
- Ask you to keep a bank change or payment instruction secret from another person working on your matter.

We will always...

- Use the mobile number already held on file before acting on changed destination accounts or payment authority.
- Send a one-time code to that known mobile before discussing or acting on a sensitive instruction.
- Pause settlement or trust money when the code fails or the instruction arrives through a changed channel.

IF SOMETHING FEELS OFF

Stop. Do not reply or pay.

Call us on the number published on our website - not the number in the email, text message or call.

[FIRM LOGO HERE]

Verification by Vericode